# Trauma Informed Care Certificate Applicants Create Profile User Guide



In order to use the Ohio Professional Registry (OPR) to access all training, and specifically trauma informed/aware training, and to apply for the Trauma Informed Care Certificate (TICC) it is required to have a profile in the OPR. Follow these steps to create your profile and enter an employment record. Specific roles have been added to the Ohio Department of Job & Family Services and the Ohio Department of Mental Health & Addiction Services employment sections for professionals working in child welfare and with children and families including with Family First Prevention Services Act (Family First) and Qualified Residential Treatment Programs (QRTP).

# **Create Profile**

- a. Go to <u>www.occrra.org/</u> and click "Create Profile" on the top right of the page.
- b. Enter the required information
- c. Your username will automatically generate
- d. Enter a password
- e. Note: Please document your username and password and keep for future sign in use.
- f. Click "Create Profile" button.
- g. IMPORTANT: Your e-mail address is an important component of your OPR Profile. If you will be taking any online training from the state agency partners, you will need to make sure that your e-mail address is the same in the state agency online learning management system and the OPR. You may use a personal or business e-mail, just make sure that the same e-mail is used and updated in both places if any changes are made.
- h. An email will be sent to the email address you entered. Follow the prompt in the confirmation e-mail to verify your account. If you do not receive the email in your inbox, be sure to check your junk mail and spam folders
- i. Your Ohio Professional Identification Number or OPIN will be assigned to you. Please keep your OPIN with your username and password.

# 2. Sign in to your Profile

- a. Go to <u>www.occrra.org/</u> and click "Sign In" on the top right of the page.
- b. Using the fields provided, enter User Name, OPIN or Email Address.
- c. Enter Password

### d. Click "Sign in" button

SIGN IN	*IMPORTANT PANDEMIC CHILD CARE INFORMATION*
11304501	Please visit www.occrra.org for links to the latest guidance from our state partners on Coronavirus (COVID-19) for families, professionals, and programs. OCCRRA and the Child Care Resource & Referral Agencies are committed to linking individuals identified as essential staff to approved Pandemic Child Care programs for their children. There is also a link to aporoved pandemic child care programs for displaced child care professionals
Sign In Create Profile Forgot Username Reset Password	interested in employment during this time. Stay safe and stay connected!

e. **NOTE:** Upon your first sign in, the system will require you to complete one employment record.

### 3. Employment Entry

- a. The roles for ODJFS and OhioMHAS professionals have been added to the OPR in the state agency employment section. Follow these steps to enter your employment and role and to finish the creation of your profile. This is a one- time process.
- b. When you log in the first time, a pop-up will appear that an employment record is required to be entered.
- c. Click on Add Employment

OPIN: 1130-4501	CPP 190000 123456 Crest 23420 0 Crest 235 0 Crest 235 0	Find training
Account Applications Credentia	Is Education Employment Professional Development Reports Upcoming	: Trainings
Show 10 v entries		Search:
II Name	Start Date    Find Date    Primary Role	11 Actions 11
Showing 0 to 0 of 0 entries	Add Employment	Previous Next
	Your profile does not contain an employment record. Please create an employment record to continue in the system.	
	Add Employment	

d. Select the middle section - Employed at/Funded by/Credential or Certificate Issued by a State Agency



e. Next, select the state agency from the available options on the screen:

## Add/Edit Employment Back Which agency are you with? Ohio Department of Developmental Disabilities This employment section is for professionals that work/worked at, are credentialed by or funded by the Ohio Department of Developmental Disabilities (DODD). Examples: Early Intervention Service Coordinator Developmental Specialist DODD State Agency Staff Ohio Department of Education This employment section is for professionals that work/worked at or funded by the Ohio Department of Education (ODE). Examples: ODE Licensing Specialists State Support Team ODE State Agency Staff Ohio Department of Health This employment section is for professionals that work/worked at, are credentialed by or funded by the Ohio Department of Health (ODH). Examples: Health Educator Home Visitor Registered Dieticians County Department of Health Staff ODH State Agency Staff Ohio Department of Job & Family Services (including County Department of Job & Family Services) This employment section is for professionals that work/worked at or funded by the Ohio Department of Job and Family Services (ODJFS). Examples: Child Care Licensing

- Child Welfare Professional
- JFS County Staff
- Application Unit Staff

#### Ohio Department of Mental Health and Addiction Services

This employment section is for professionals that work/worked at, are credentialed by or funded by the Ohio Department of Mental Health and Addiction Services (OMHAS).

Examples:

- Early Childhood Mental Health Consultant
- Mental Health Professional
- Mental Health Specialist
- OMHAS State Agency Staff

f. Once you have selected the state agency, the Add/Edit Employment Screen will appear: the state agency selected will appear in the employment type. This example shows Ohio Department of Mental Health & Addiction Services. Selecting ODJFS will have ODJFS in the employment type header.

Add/Edit Employme	ent	×
Employment Type	Ohio Department of Mental Health and Addiction Services	θ
What agency do yo	ou work for or are credentialled with?	Back

g. Enter your agency name. Click Next and you will be taken to this next screen where you will enter the county where you work.

Add/Edit Employme	nt		×
Employment Type	Ohio Department of Mental Health and Addiction Servic	es	0
Agency Name	MH Agency		Edit
			Back
What county is this	employment located in?		
Common A,B C	D,E F,G H J,K,L M N,O,P	R,S T,U,V W	
(Not in Ohio)			
Butler			
Cuyahoga			
Franklin			
Hamilton			
Lorain			
Lucas			
Montgomery			
Stark			
Summit			
Warren			

h. Once you have selected your county, the next screen opens up where you will select your role. Only one role can be selected. You can add additional roles as needed further into the process.

### Mental Health Agency Example:

noyment type	Ohio Department of Mental Health and Addiction Services	
ncy Name	Name MH Agency	
unty	Hamilton	
es		
Role	Mental Health Therapist	Edit
What role Only one role enter an addit	did/do you hold when you started here? can be selected. If you have multiple roles with this employer there will be a chance to ional role later.	
What role Only one role enter an addit Early Childho	did/do you hold when you started here? can be selected. If you have multiple roles with this employer there will be a chance to ional role later.	
What role Only one role enter an addit Early Childho Mental Healt	did/do you hold when you started here? can be selected. If you have multiple roles with this employer there will be a chance to ional role later. od Mental Health Consultant h Professional	
What role Only one role enter an addit Early Childho Mental Healt Mental Healt	did/do you hold when you started here? can be selected. If you have multiple roles with this employer there will be a chance to ional role later. od Mental Health Consultant h Professional h Specialist h Therapist	

Employment Roles in the OPR for OhioMHAS and ODJFS:

- OhioMHAS employment roles are the following:
  - Early Childhood Mental Health Consultant
  - o Mental Health Professional
  - o Mental Health Specialist
  - Mental Health Therapist
  - OhioMHAS State Agency Staff
- ODJFS employment roles are provided as the following:
  - ODJFS Office of Family Assistance Child Care Bureau
    - Application Unit Staff
    - Application Unit Supervisor
    - Child Care Licensing Specialist
    - Child Care Licensing Supervisor
    - Child Care Management Staff
    - JFS State Agency Staff (Policy and TA)
  - ODJFS Office of Families and Children
    - Foster Care Licensing
    - Policy/TA
    - Other

- ODJFS Office of Family Assistance
  - Cash/Food
  - Other
- County JFS or PCSA
  - Administrator/Director
  - Public Assistance Supervisor or Caseworker
  - Children Services Supervisor or Caseworker/Assessor
  - Title IV-E Court Staff
  - Adult Protective Services Staff
  - County Licensing Specialist
  - County Staff
  - County Supervisor
  - Other
- o Children Services
  - Residential staff
  - Private Agency-Foster Care and/or Adoption Worker
  - Foster caregiver
  - Kinship caregiver
  - Adoptive caregiver
  - Other
- i. Select your role. Click Next you will be taken to this next screen where you will enter your hire date at the agency.

📕 Add/Edit Empl	oyment	×
Employment Type	Ohio Department of Job & Family Services (including County Department of Job & Family Services)	θ
Agency Name	test	Edit
County	Lucas	Edit
Roles		
Role	Foster Care Licensing	Edit
		Back
When did	you start working at this employer?	
MM/DD/	YYYY	
Next		

j. Click Next after entering the date and answer the question on the screen.

oyment Type	Ohio Department of Mental Health and Addiction Services	
hat agency	do you work for or are credentialled with?	
1H Agency		
ave		
ty	Hamilton	
1		
Role	Mental Health Professional	Edit
Start Date	12/01/2020	Edit
		Back
	work at a role at this employer?	
Do you still		
Oo you still	° No	
Oo you still o	° No	

- k. Answer Yes that you are still working in this role.
- I. Now is the opportunity to add any other roles you hold at the agency, or select No, complete employment to finish your profile.

m. On the final screen, Select Save Employment and your employment record is complete. Primary employment will default if this is your only employment record in the OPR.

A	dd/Edit Employme	ent	×
Emp	oyment Type	Ohio Department of Mental Health and Addiction Services	θ
W	hat agency de	o you work for or are credentialled with?	
Ν	1H Agency		
2	ave		
Cour	ity	Hamilton	Edit
Role	1		
	Role	Mental Health Professional	Edit
	Start Date	12/01/2020	Edit
	End Date	Currently Employed	Edit
			Add Role

Please review your employment details. If you only have one employment record, the system will automatically mark this your primary employment. If you have more than one employment record, you will need to click on My Primary Employment for your primary employment. Click on Save Employment to complete your entry.

Save Employment

- 4. You have now successfully created your OPR profile. You will now be able to find training by clicking on Find Training when logged into the OPR.
- 5. You will be able to apply for the Trauma Informed Certificate by accessing the application from your Applications tab when logged into your profile. (Please refer to the application user guide for instructions on how to apply.

Kelly Smith OPIN: 1108-7487	Career Pathways Level Assessed As: CPL 6 00/30/2018 12/2/4/5 6 Current 12/12/2010 12/2/4/5 6 0	Professional Development Certificate Assessed As: Tier 3 Current Current Current 1 2 3	Find Training
Account Applications Crede	entials Education Employment Instructor	Professional Development Reports	Upcoming Trainings